Customer Hosted Learning Content

Description of Service
Customer Hosted Learning Content is a subscription package designed to provide customers with the ability to host Gong self-paced training content within their own Learning Management Systems ("LMS") to manage and oversee their teams' training. Gong's Education Team will format and provide a package of core self-paced training courses to the customer for local deployment, with ZIP course (SCORM 1.2) files available for download via a drive upon contract signature, and access will be granted for the length of their Gong subscription.

Note: Reporting/completion numbers for the course content deployed in the customer's LMS will still transfer to Gong Academy. Additionally, if Gong updates any content post-deployment, those changes will be automatically pushed to the customer via the supplied course packages.

Project Schedule
Customer will have access to the site where courses can be downloaded for the length of their Gong subscription.

Engagement Assumptions
- Customer will have access to the site where courses can be downloaded for the length of its Gong subscription.
- Once your Gong subscription ends, access to the download site and local content will be revoked and you must delete any Gong content from your systems.
- Beyond access and course descriptions, Gong does not provide deployment support within the customer's LMS.